

Panasonic Canada Inc. Consumer Products Service

Technical Bulletin Index

Document with underlined Doc. No. is available in PDF file

Doc. No.	Model / Chassis No.	Subject / Symptom / Problem	Date
TB-95-01	KXT2370	Ringer does not function after power-down/power-up cycle	06-Jan-95
TB-95-02	KXT38XX/39XX/40XX KXT4400	Conversation is cut off during TALK mode	16-Jan-95
TB-95-03	GL7C Series Chassis	Unit will not power up	17-Jan-95
TB-95-04	NNXXXXC MQSXXXXGC/HC	Oven is dead	06-Feb-95
TB-95-05	KXF130/140/150/170/180 KXF230/250/270/280 KXF500/550/700/750/850	The telephone line is constantly held in an off-hook state	30-May-95
TB-95-06	KXT4300	Improvement in adjustment procedure for base unit	20-Jun-95
TB-95-07	KXF500/550/700/750	Paper cutter stops while printing, or doesn't work at all.	17-Jul-95
TB-95-08	All 1993, 1994, 1995 models	Randomly switches to receive mode during conversation on an extension phone	09-Nov-95
TB-96-01	KXT4050C	Audio from base MIC heard in handset SP in TALK mode	19-Feb-96
TB-96-02	MC5XXXXC MCV5XXXXC	Pinched wire during servicing of '95 & '96 upright models	04-Apr-96
TB-96-03	PVIQ405/415/605K PVD705K VM555K	Greyish blotch in centre of color EVF screen	24-Apr-96
TB-9603A	PVIQ405/415/605K PVD705K VM555K	TB-96-03 Revision A	23-Dec-96
TB-96-04	KXTC100C/102C	A thump sound heard in handset SP 10 sec. after TALK mode	06-May-96
TB-96-05	SACH52	Service manual correction	01-May-96
TB-96-06	KX-T4108 KX-T4209	MESSAGE lamp will not turn off	16-Jul-96
TB-96-07	SA-TX50	Buzzing noise from centre & surround channels	30-Oct-96
TB-96-08	PT46G40 PT51G30/G40/G45	Unit intermittently shuts down	15-Nov-96
TB-9608A	PT46G40 PT51G30/G40/G45	TB-96-08 Revision A	05-May-97
TB-9608B	PT46G40 PT51G30/G40/G46	TB-96-08 Revision B	17-Nov-97

Panasonic Canada Inc. Consumer Products Service

Technical Bulletin Index

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TB-97-01	CT13R14 CT13R15 CT13R23 CT20G11 CT20R13 CT20G21 CT27S4 CT27S2 CT27S7 CT27G11 CT27G21 CT27G31 CT27XF13 CT27XF33 CT31XF23 CT27XF43 CT31XF23 CT31XF43 CT32G11 CT32G21 CT35G21 CT35XF23 PT46G40 PT51G30 PT51G40 PT51G45 PT61G45	Static or pop noise when TV is connected to cable system	10-Jan-97
TB-97-02	PVIQ404K PVIQ504K PVIQ604K PVIQ405K PVIQ415K PVIQ605K PVD705K	EVF characters roll vertically	10-Jan-97
TB-9702A	PVIQ404K PVIQ504K PVIQ604K PVIQ405K PVIQ415K PVIQ605K PVD705K	TB-97-02 Revision A	05-Feb-98
TB-97-03	KXT4007/4008 KXT4067/4068 KXT4167/4168 KXTC Series	No communication between handset and base	24-Mar-97
TB-97-04	KX-T4007 KXT4008 KXT4067 KXT4068 KXT4108 KXT4109 KXT4168 KXT4169 KXTC100 KXTC102 KXTC155 KXTC180 KXTC190 KXTC280	No communication between handset and base	25-Mar-97
TB-9704A	KXT4007 KXT4008 KXT4067 KXT4068 KXT4108 KXT4109 KXT4168 KXTC4169 KXTC100 KXTC102 KXTC155 KXTC180 KXTC190 KXTC280	TB-97-04 Revision A	08-Sep-97
TB-97-05	KXT4108 KXT4168	Service manual correction	04-Apr-97
TB-97-06	KXF1050C	Twain source open failure message display when scanning	05-May-97
TB-97-07	CT2753 CT27G12 CT27G32	Poor raster purity in lower left quadrant of screen	11-Jun-97
TB-97-08	SAAK40	CD drawer opens halfway then jams	09-Jul-97
TB-97-09	KXFP200C KXFM220C	Recording paper will not feed during receiving or copying modes.	24-Nov-97
TB-97-10	SACH64M SACH94M	After switching from CD play mode to Tuner mode, then back to CD mode, unit will pick & play a disc from the wrong slot.	04-Dec-97
TB-97-11	KXF500 KXF550 KXF565 KXF700 KXF750 KXF850 KXF1000 KXF1020 KXF1050	Dialer keypad switches require unusual force to make contact.	01-Dec-97
TB-97-12	KXTC187C	AUTO TALK function does not work	18-Dec-97

Panasonic Canada Inc. Consumer Products Service

Technical Bulletin Index

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TB-98-01	KXTC900C KXTC910C	No communication between handset and base	09-Feb-98
TB-98-02	All 13 inch models CT20R10R CT20S1R CT20S10R SP2015J CT20S15R CT20S20R CT2040S CT20R3T CT20G10T CT20S21 CT20R11S CT20XF21 CT20R12T SP2017T SP2027C CT20G20T CT20G30T CT20G11U CT20R13U CT20G21U CT20G31U CT20R12C TP2007C CT2584Y CT2584VY CT25S10H CT25S10R CT2736S CT2755S CT2785VY CT2785Y CT27S1R CT27S2S CT27S15R CT2716R CT27S18S CT27S61S CT2756S CT27G10T CT27S3T SP2717 CT27G20 CT27G30C CT27S19T SP2727T CT27G31U CT27S26 CT2767SU CT27S20U SP2728U CT27G21U CT2757S CT27G11C CT27S4S SP2718C CT3136ST CT31S18S CT31S61S SP3113K CT31G10T CT31G20T CT31G30T SP3117T SP3118U SP3128U CT32G11U CT32G21U CT32G31U CT32S20U CT35G31CU CT35G21CU	Set is dead, fuse is open, Q551 is shorted upon inspection.	25-Feb-98
TB-98-03	CQDP620A CQDP710 CQDP720	No audio when playing CD.	01-May-98
TB-98-04 Cancelled	96 97 98 Models with CY Chassis	Garbled audio when playing self-recorded tapes.	04-Sep-98
TB-99-01	DVDA120CA	Incorrect service tool part number in service manual.	06-May-99
TB-99-02	KXTCC425C	Pagers with voice mail will not accept a call transferred by KXTCC425C.	07-May-99
TB-99-03	KXTCC106C KXTCC116C KXTCC425C	Visual call waiting feature is intermittent.	20-May-99
TB-99-04	DVDA310CA	Picture intermittently freezes for a second or two, then resumes.	25-Aug-99
TB-99-05	KXF850C	If the DELAYED TRANSMISSION function is programmed on 31 December 1999 to send a document on 1 January 2000, the document will not be sent.	22-Sep-99
TB-99-06	SADX830 SADX930	Unit may exhibit one of the following symptoms: Input selector has no effect on selecting audio source. Audio is mixed from two or more input terminals. Audio level is low. No audio.	16-Nov-99
TB-99-07	EP755 EP1004	Service manual correction	29-Nov-99

Panasonic Canada Inc. Consumer Products Service

Technical Bulletin Index

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Doc. No.	Model / Chassis No.	Subject / Symptom / Problem	Date
TB-00-01	KXFP101C KXFP120C KXFP121C	Fax image on printed page is blank, or partially missing.	01-Feb-00
TB-00-02	KXFP101C KXFP120C KXFP121C	Character segments on the LCD display are missing.	02-Feb-00
TB-00-03	PVD209K PVL459K PVL679K PVL779K	Tape cannot be fully inserted into the cassette carriage.	23-Feb-00
TB-00-04	1997-2000 portable CD players	Traverse deck substitutions	29-Feb-00
TB-00-05	KXTG2550CS	Display on the handset indicates "Out of range"--handset does not communicate with the base unit.	25-May-00
TB-00-06	KXTCC106C KXTCC116C	Battery lamp flashes intermittently, and/or handset battery does not charge	25-May-00
TB-00-07	KXTC1000C KXTC1010C KXTC1040C KXTC1400C KXTC1405C KXTC430C KXTC1450C KXTC1500C KXTC1700C KXTC1710C KXTC1800C	Handset battery does not charge	25-May-00
TB-00-08	NNC980 NNC790 NNL520 NNL530 NNS510 NNS540 NNS560 NNS750 NNS759 NNS760 NNS769 NNS789 NNS950 NNS959 NNS960 NNS989 NNT999	Revised inverter power supply service program	05-Jul-00
TB-00-09	KXTC1700C KXTG2550CS	When a call is received, display shows name but no number.	19-Jul-00
TB-00-10	KXFP85C	Caller I.D. feature only displays the name of the incoming caller. The phone number section remains blank.	30-Aug-00
TB-00-11	KXFP101C KXFP120C KXFP121C KXFP135C KXFP106C	The document has creases leading edge to trailing edge after exiting the scanner.	30-Aug-00
TB-00-12	KXFLM600	Paper mis-feed from cassette.	30-Aug-00
TB-00-13	SLSW850 SLSW851 SLSW870	Left and/or right buckle assembly breaks	30-Aug-00
TB-00-14	SLSW869V	CD player will not "TURN ON" with supplied AC adaptor (RFEA420C).	30-Aug-00
TB-00-15	CQR145U CQR235U CQR245U CQDF100U CQDF200U CQDF600U CQDF800U CQDP202U CQFR320U CQFX620U CQDFX150U CQDFX400U CQDFX700U CQDRX900U	2000 model car audio test fixtures	13-Oct-00
TB-00-16	CQDF100U	No LCD display	13-Oct-00
TB-0016A	CQDF100U	No LCD display	23-Oct-00
TB-01-01	CT32HX40 CT36HX40	1. Video flickering on the top half of the screen when viewing signal from Star Choice satellite. 2. Video jittering when viewing the signal from Express Vu satellite in 1080i format	13-Mar-01

Panasonic Canada Inc. Consumer Products Service

Tech Tips Index

Document with underlined Doc. No. is available in PDF file

Doc. No.	Model/Chassis No.	Subject / Symptom / Problem	Date
TT-95-01	CXDP11/15/60 CXDP600/1200	CD changer and head unit compatibility table	18-Jan-95
TT-95-02	FZ1	Instruction on how to use 3DO Sampler CD JP version	12-Apr-95
TT-95-03	1993 model palmorders	Customer complains that the "Easy Edit Standby" feature does not work	25-May-95
TT-95-04	All models with "VCR Plus" feature	Testing of "VCR Plus"	01-Jul-95
TT-95-05	KX-F50/90/110	PROM upgrade incorporating the "Remote Fax Activation" function	22-Nov-95
TT-96-01	RQSW20	Headphone arm part No. RKFSW20	01-Jan-96
TT-96-02	PC29X86S	AFC adjustment procedure in S/M is incorrect	29-Jan-96
TT-96-03	Color EVF 94/95 models	EVF characters roll vertically	06-Feb-96
TT-96-04	GL8C	Set will not turn on	09-Feb-96
TT-96-05	CQR230/240/245 CQR535	Service manual correction	01-Mar-96
TT-96-06	All Audio Models	Service jigs and tools for audio products	01-Mar-96
TT-96-07	All CD Models	Ordering the correct optical PU as a replacement	01-Apr-96
TT-96-08	KXT4XXX KXTC10X	Battery saver function	19-Apr-96
TT-96-09	All 1996 Models	Easy edit stand-by feature	26-Apr-96
TT-96-10	SACH64 SACH94	Duplicated part reference numbers in the service manual	01-May-96
TT-96-11	KXT2360	Visual Message Waiting Indicator	22-Jul-96
TT-97-01	PVIQ404K PVIQ504K PVIQ604K PVIQ405K PVIQ415K PVIQ605K PVD705K	Characters on EFV screen roll vertically, or display noise	10-Jan-97
TT-97-02	KXF1050C KXFM220C	Service function #624 - AT ring time out.	11-Jan-97
TT-97-03	KXFM220C	Initializing flash ROM.	18-Dec-97
TT-98-01	CT20R14C CT20R14C1	Difference between CT20R14C and CT20R14C1	25-Feb-98
TT-98-02	RXDSxx RXED77 SACHxx SAAKxx SAPMxx SLMCxx SLMCxxx SLPDxxx	Ordering the correct replacement optical pickup assembly	29-Apr-98
TT-98-03	KXBF40C	Changing service settings in KXBF40C	06-May-98
TT-98-04	DVDL10 DVDP10	Headphone jack replacement	03-Jun-98
TT-98-05	DVDA110CA DVDA310CA DVDK510 DVDL10D	Incorrect ROM IC part number in service manual	18-Jun-98
TT-98-06	DVDA110CA DVDA310CA DVDK510D	Power supply board service extension cable JGS0095	26-Jun-98
TT-98-07	PT46G40 PT51G30 PT51G40 PT51G45 PT51G50	Service Tools: High Voltage Probe TXAHV001SER	20-Jul-98
TT-98-08	KXF500C KXF550C KXF700C KXF750C KXF850C KXF565C KXF1000C KXF1020C KXF1600C KXF1050C KXF580C KXF780C KXF900C KXFP200C KXFM220C KXF880C KXFP270C KXFM280C	Summary of pager signaling function	24-Sep-98

Panasonic Canada Inc. Consumer Products Service

Tech Tips Index

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Doc. No.	Model/Chassis No.	Subject / Symptom / Problem	Date
TT-99-01	NNS518 NNS568 NNS588 NNS628 NNS638 NNS648 NNS668 NNS698 NNS758	Fan noise.	01-Feb-99
TT-99-02	NNS518 NNS568 NNS588 NNS628 NNS638 NNS648 NNS668 NNS698 NNS758	Oven will not heat food, magnetron is inoperative, the fan, turntable and display operate normally.	04-Feb-99
TT-99-03	CQDF66EUC CQDF88EUC CQDFX77EUC CQDFX99EUC CQDPG615EUC CQDPG625EUC CQDPX35EUC CQMRX777EUC CQR155SEUC CQR215SEUC CQR255SEUC	1999 model head unit and CD changer compatibility table.	19-Jul-99
TT-99-04	NNTK800 NNTK850 NNTK900 NNTK608S NNTK618S NNTK808S NNTK818S	Side trim removal.	18-Aug-99
TT-99-05	NNS759 NNS769 NNS789 NNS959 NNS989	Door E removal and installation.	18-Aug-99
TT-99-06	NNS759 NNS769 NNS789 NNS959 NNS990	Inverter power supply module test procedure.	23-Aug-99
TT-99-07	All fax models	Year 2000 compliant test	22-Sep-99
TT-99-08	CQVA707W	LCD Monitor Inactive Pixels Tolerances	22-Oct-99
TT-00-01	All CD Models	Problem playing CD-R	17-May-00
TT-01-01	CT32HX40 CT27SX10 CT36HX40 CT32SX30	Raster geometry is distorted	13-Mar-01

Panasonic Canada Inc. Consumer Products Service

TechniGram Index

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Doc. No.	Model/Chassis No.	Subject / Symptom / Problem	Date
TG-95-01	KXT4065	Audio receive level at handset is too low	06-Jan-95
TG-95-02	CX-DP600	Using CXDP600 mechanism checker YESFZN3010	28-Mar-95
TG-95-03	CQ-J11EC	Unit does not lock into mounting collar during installation	26-Apr-95
TG-95-04	SA-G9057 SA-GX670/770/690/790	Remote control can not operate some Panasonic TVs	15-May-95
TG-95-05	NA3 Chassis	Scratchy squealing sound emanates from PS transformer	17-May-95
TG-95-06	CX-DP1200EUC	Sound skips (not caused by mis-tracking)	26-May-95
TG-95-07	KXT4035/4040/4050/4060/4065	Audio at handset SP sounds distorted and is too low	30-May-95
TG-95-08	NA3D TV Chassis	Customer complains of pop noise during power down function	17-Jul-95
TG-95-09	SHCDM9A	No audio from the speakers when cassette adaptor is inserted in the car's tape player	01-Jul-95
TG-95-10	KXT9000	Transmitted audio level is too low	27-Jul-95
TG-95-11	RQ-SW20A/Y	Audio cuts out when unit is tapped	01-Aug-95
TG-95-12	KXT2100/2300 KXT5000C/5100/5101/5300	Circuit changes for improved rejection of lightning surges	27-Sep-95
TG-95-13	KXT9000	Noise is heard in the handset speaker during TALK mode	27-Sep-95
TG-95-14	KXT9000	Battery cannot be recharged	05-Oct-95
TG-95-15	CT20G20 CT27G20/G30 CT27S3 CT2756S CT27XF12/XF32 CT31G10/G20 CT31XF22/32 PT51G30	Remote transmitter is dead	15-Nov-95
TG-96-01	CQ-DPXX CQ-DP6XX	Erratic Loading & Eject	22-Jan-96
TG-96-02	CT27G20 CT31G20	EEPROM IC001	05-Feb-96
TG-96-03	KXT9500C	BATT LOW indicator	27-May-96
TG-96-04	CXDP600	Unit will not load or eject disc	01-Jun-96
TG-96-05	All '94 '95 '96 models with color viewfinder	Character jitter on EVF screen	28-Aug-96
TG-96-06	CXDP15	Operating CD-changer-control head units with CXDP15	04-Sep-96
TG-96-07	All 1996 TVs	Static or pop noise when TV is connected to cable system	16-Oct-96
TG-9607A	All 1996 TVs	TG-96-07 Revision A	12-Dec-96
TG-96-08	SACH34	Disc tray intermittently jams during loading of disc	12-Dec-96

Panasonic Canada Inc. Consumer Products Service

TechniGram Index

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Doc. No.	Model/Chassis No.	Subject / Symptom / Problem	Date
TG-97-01	RXDS10	CD STOP or PAUSE button jams when pressed.	21-May-97
TG-97-02	RXDT690	Door of tape deck 2 cannot open	07-Jul-97
TG-97-03	SLCH80 SLCH90	FL display does not illuminate	16-Jul-97
TG-97-04	KXF1050 KXF1600	Twain Source Open Failure is displayed...	25-Jul-97
TG-97-05	KXF1050 KXF1600	Error code 4 occurs when trying to run scanner application.	15-Aug-97
TG-97-06	RC6099	Clock display in some units is too dim if brightness is set at LOW.	18-Sep-97
TG-97-07	CT27G31CU CT32G11CU CT32G21CU	High pitch squealing sound produced by power transformer T801.	29-Sep-97
TG-97-08	P1 & P2 51" Models	Rainbow pattern is visible in upper right of left corner of screen.	17-Nov-97
TG-97-09	SLS120 SLS125 SLS220 SLS221 SLS320 SLS321 SLSW205 SLSW405 SLSW415	Unit will not read CD.	08-Dec-97
TG-98-01	PV8200K PV8400K PV8450K PV8451K	When STOP button pressed, "ARRER" French OSD appears. Should be "ARRET".	09-Feb-98
TG-98-02	PVA208K PVL508K PVL618K PVL408K VL608K PVD408K	When PACIFIC TIME ZONE is selected, "PACIFIC01L, PACIFIC01" appears on OSD instead of "PACIFIC".	26-Feb-98
TG-98-03	KXFP200C	Display shows an error message "check cover".	04-Mar-98
TG-98-04	DVDL10	Headphone jack replacement	06-May-98
TG-98-05	DVDA110 DVDA310 DVDK510	Unit will not respond to pressing of any function buttons.	25-Aug-98
TG-98-06	PVA208K PVD408K PVL408K PVL508K PVL608K PVL908K PVL618K	Broken upper or lower shoulder strap brackets and, in some cases, damaged cabinet.	02-Oct-98
TG-9806A	PVA208K PVD408K PVL408K PVL508K PVL608K PVL908K PVL618K	TG-98-06 Revision A	26-Jan-99
TG-98-07	NNS518WC NNS628WC NNS638WC NNS648WC	Oven hums when connected to the AC line. (Noticeable when oven is not in use)	08-Oct-98
TG-98-08	CT36XF35CW	Pop sound is heard from the speakers when picture level changes.	08-Oct-98
TG-98-09	SAPM01	Loud gear noise is heard when CD lid opens or closes.	19-Oct-98
TG-98-10	All 1998 models	Buzz sound or distorted audio on one or more two stations.	26-Oct-98
TG-98-11	DVDA310	Picture randomly freezes for a second or two, then resumes.	05-Nov-98
TG-98-12	NNS518 NNS568 NNS588 NNS628 NNS638 NNS648 NNS668 NNS698 NNS758	The oven exhibits any of the following symptoms: Turns on by itself; beeps by itself; display random figures by itself; will not response to any key input.	16-Nov-98
TG-98-13	NNS518 NNS568 NNS588 NNS628 NNS638 NNS648 NNS668 NNS698 NNS758	No heat, no magnetron oscillation and the fan is inoperative even though the cooking time is counting down.	17-Nov-98

Panasonic Canada Inc. Consumer Products Service

TechniGram Index

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Doc. No.	Model/Chassis No.	Subject / Symptom / Problem	Date
TG-99-01	96 97 98 Models with CY Chassis	Garbled audio when playing self-recorded tapes.	26-Jan-99
TG-99-02	SAAX6	The brightness is uneven between the left and the right front panel blue lights.	05-Feb-99
TG-99-03	DVDA110 DVDA310 DVDK510 DVDL10 DVDP10	Thick horizontal lines appear on the TV screen when playing some discs with certain rapidly changing scenes.	24-Feb-99
TG-99-04	DVDA110 DVDA310 DVDK510	Unit skips to the next chapter when playing the middle part of a movie on some discs.	25-Feb-99
TG-99-05	DVDA120CA	Picture pixelizes or freezes in the middle part of a movie.	03-May-99
TG-99-06	DVDL10CA DVDP10	AV decoder and firmware version	05-May-99
TG-99-07	KXTCC106C KXTCC116C KXTCC425C	Visual call waiting feature is intermittent	06-May-99
TG-99-08	KXTC160C KXTCTC161C KXTC163C KXTC165C KXTC180C KXTC183C KXTC187C KXTC190C KXTCM415C KXTCC106C KXTCC116C KXTC900C	Unit does not seize the phone line when TALK button is pressed.	06-May-99
TG-99-09	RXDS5	After loading a CD and closing the top cover, noise emits from under the top cover.	07-Jun-99
TG-99-10	DVDA110CA DVDK510D	Flickering horizontal colour stripes across TV's inset picture in PIP mode.	12-Jul-99
TG-99-11	KXTCA90C	Cracks appear on microphone housing.	22-Jul-99
TG-99-12	KXFP101C KXFP120C KXFP121C	An intermittent click is heard during film feed.	22-Jul-99
TG-99-13	CT2753 CT2754 CT2756 CT2769 CT27G12 CT27G13 CT27G22 CT27G23 CT27G32 CT27S6	Repeated Vertical Output IC failure.	25-Aug-99
TG-99-14	KXFM220 KXFM280 KXFP200 KXFP250 KXFP270	The recording paper will not feed, and a "Paper Jam" error occurs.	05-Oct-99
TG-99-15	SADX830 SADX930	Unit may exhibit one of the following symptoms: Input selector has no effect on selecting audio source. Audio is mixed from two or more input terminals. Audio level is low. No audio.	12-Oct-99
TG-99-16	SLSW850 SLSW851 SLSW870	Disc is scratched during playback	21-Oct-99

Panasonic Canada Inc. Consumer Products Service

TechniGram Index

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Doc. No.	Model/Chassis No.	Subject / Symptom / Problem	Date
TG-00-01	KXFM280C KXFP200C KXFP250C KXFP270C	Random streaking occurs on printed copy.	20-Jan-00
TG-00-02	PVDM2799K PVM2509K PVM2559K	Buzz sound or distorted audio on one (possibly two) stations when receiver is connected to cable (CATV) system.	21-Jan-00
TG-00-03	PV9661K PV9662K PV9664K PVS9670K	Customer complains that he/she is unable to setup "VCR Plus+" feature in auto set mode.	25-May-00
TG-00-04	KXTR320CF KXTR325CS	LCD screen incorrectly displays VOX in push-to-talk mode.	19-Jul-00
TG-00-05	SADK3	TV with 16:9 aspect ratio cannot self-adjust to proper picture size when viewing 4:3 screen aspect ratio software. This problem occurs only on S video out.	20-Aug-00
TG-00-06	DVDRV30CA	After initializing the player and activating the service mode "Error Code Display", display shows "F721".	23-Oct-00
TG-00-07	CT27D10 CT27D30 CT32D10 CT32D30 CT36D10	Poor picture quality on CH4 and CH6 when receiver is connected to cable (CATV) system.	02-Nov-00
TG-00-08	SADA8 SADA8K SADA10 SADA10K SADX940 SADX1040 SAG90	Loud noise from the speakers during "Menu" screen transition on some DVD movies.	22-Nov-00
TG-01-01	PT51HX40 PT56HX40	Picture jitters vertically when receiver is connected to Star Choice set top box HDD201.	26-Jan-01
TG-01-02	DVDA110 DVDA310 DVDK510	Player cannot read some dual-layer DVD's.	08-Mar-01
TG-01-03	CQDF100U CQDF200U CQDF600U CQDFX150U CQDFX400U CQDFX700U CQDP202U CQDPX303U	After operating for a certain period of time, unit fails to read the disc.	28-Mar-01
TG-01-04	NNC980	Turntable stops rotating after an hour of use when baking, broiling or combination cooking at high temperature with a heavy load (more than 10 lbs.).	12-Apr-01
TG-01-05	NNL520 NNL530 NNS510 NNS540 NNS560 NNS561 NNS750 NNS751 NNS760 NNS950 NNS951 NNS960 NNT790 NNT991	More than 20% of the popcorn remains unpopped when using the Auto Popcorn function.	12-Apr-01
TG-01-06	CT32SX30 CT32HX40 CT36HX40	Green outline is seen on the leading edge (left side) of any flesh tone (faces) reproduced when viewing certain DVD movie titles.	24-Apr-01
TG-01-07	CT32SX30 CT32HX40 CT36HX40	No picture. (Customer may complain that a blue, red or green line appears across the top of the screen, then the unit shut down)	31-May-01
TG-0107a	CT32HX40 CT36HX40	No picture. (Customer may complain that a blue, red or green line appears across the top of the screen, then the unit shut down)	16-Jul-01
TG-01-08	SADK10 SAHT70	Cannot switch audio channels when playing Video CD's. Pressing the "Audio" or the "Display" button on the remote control has no effect.	10-Jul-01
TG-01-09	CQDF601U CQDF801U CQDFX701U	Menu display brightness flickers.	11-Jul-01
TG-01-10	CQDF601U CQDF801U CQDFX701U	Menu display brightness fades after an extended period of operation.	11-Jul-01